

# IBM Mid-Range Computer Users Group



President: Max Thomas - 264-2501 Vice President: Steve Walker - 264-1442 Secretary: Alan Judson - 763-6650 Treasurer: Dan True - 565-2483

# MESSAGE FROM THE PRESIDENT

Why did you join the Greater Salt Lake IBM Midrange User Group? Probably, it was to meet and associate with others, to compare your ideas and performance with your peers, to establish resources you can call on as you encounter problems or break new ground, to knowledge and enhance your performance. This is precisely why our group was formed.

One of the goals of your new officers is to promote increased interaction between all members. We have adopted some changes including name tags to help new attenders get acquainted. We have also added an open forum at the start of each meeting discuss your needs, tips, etc. We also have a section in our news letter which gives you the opportunity communicate your needs with all members on our mailing list. I encourage you to use as well as .to respond to others when

you have information which can help them.

We try hard to make presentation topics relevant and beneficial, although the "real value" of our monthly meetings is the opportunity to meet others and develop associations. Thus, the benefit of our meetings to you is directly proportional to your involvement.

Another "potential" benefit to our members is COMPANY MEMBER PROFILE. This profile is intended to help all of us get to know each other better. It is a single page and you need invest only a few minutes of your time to complete it, however its value will return your investment many fold. The only requirements are that 1) you are or become a member of the group, 2) you contribute a profile of your company and 3) you agree to our confidentiality rule.

We are looking forward to another successful year, however we greatly need your support. Help us make this the most successful year ever - get acquainted -- get involved.

#### AUG. MEETING

Robin Van Wagenen started our meeting with a presentation on CallPath/400. innovative software allows you to integrate voice functions with a wide range of AS/400 applications ... from order processing and claims inquiry ... to market research and fund-raising ... to help desk and emergency services.

CallPath/400 provides an application programming interface (API), which allows applications integrate functions and information from a variety of telephone systems. You can use CallPath/400 to voice capabilities to existing AS/400 applications or create entirely new applications.

Jennifer Myers then did a presentation on imaging on the AS/400. Image processing

allows you to store, retrieve, and manage documents electronically within your organization. These imaged documents can either be scanned into the system or brought into the system from other data sources. The image system then becomes a central repository to reference information. Image on the AS/400 is provided in the Workfolder Application Facility/400 product. This product not only allows the storage and retrieval documents, but also the management of those documents. WAF/400 also allows interfaces to other applications, so data c o u l d b e passed/updated from a data application.

Image processing provides both tangible and intangible benefits. Some of the tangible benefits include: storage space savings, reduced costs in supplies, micrographic equipment, labor/time savings, reduced need for copies, etc. Some the intangible benefits are: improved productivity, loss avoidance, better organization, improved customer service and opportunities to reengineer work process.

Following Jennifer's presentation, Robin presented Facsimile Support/400. Facsimile Suppport/400 a programming enabler which allows integration facsimile transmission easily and directly into a software application. Basic support for sending and receiving facsimiles to or from AS/400 using industry standard Group 3 facsimile service is provided.

Use of Facsimile Support/400 enhances productivity. Information to faxed no longer needs to be printed and taken to a fax machine. Facsimile output can be initiated from any terminal attached to the AS/400 system or from an application program.

Facsimile support is easily integrated into existing applications through control language commands.

We thank Robin and Jennifer for their presentations. If you have any questions, or would like a demonstration, please contact them.

#### SEPT. MEETING

On Wednesday, Sept.

9th, Richard Langford from Cognos will speak to the subject: What can a 4GL do for you? The meeting will be held at the Murray City Office at 11:00am. Please be prompt.

## ANNOUNCEMENTS

The September MPA meeting will be held Wed. the 16th, at 6:00pm. sharp, at COMPHEALTH, Woodlands Plaza, Suite 300, 4021 South 700 East, Salt Lake City. The topic will be EDI.

Are you using Token Ring? If so, you might be interested in an AS/400 DB9/RJ45 Token Ring Interface Cable Pinouts diagram provided compliments of Tri-Tel Communications. can get a copy of the diagram from Tri-Tel or from Dick True or Marvin Booth at IBM. We want to thank Terry Larsen at Tri-Tel for making this available.

In case you missed it, IBM announced a new E95 4-way processor, a 9337 Disk Array Subsystem, new 3486, 3487 and 3488 displays, a 6252 Impactwriter printer and several controllers and adapters. Also, announced was the availability of V2R2

on Sept. 18th. Get publication GA41-0007 for the information on V2R2 enhancements. Several new software and support products were also announced. Contact your IBM representative for details.

OS/400 V1R2 will be supported until 9/30/92. OS/400 V1R3 will be supported until 5/31/93.

#### REMINDERS

DUES WERE DUE SEPT. 1, 1992. We are enclosing your invoice with this news letter.

IBM is offering a 30% discount on the following Advanced Applications until Sept. 30th, 1992:

- OfficeVision
- Facsimile Support
- PC Support
- Callpath
- SQL/400
- Query/400
- AFP Utilities
- WindowTool
- KnowledgeTool
- Rumba/400

## UPCOMING CLASSES

The following classes will be held in Salt Lake City. You can save time and money by attending these classes.

AS/400 Performance

Analysis and Capacity Planning. Date: 9/16, 3 d a y s , \$1,035/student. Course # S6027.

Using PC Support/400. Date: 9/29, 1 day, \$300/student. Course # ES248.

PC Support/400 for the Implementer/User. Date: 10/01, 1 day, \$350/student. Course # EM358.

CL Programming, Part I. Date: 10/14, 1/2, \$130/student. Course # ES798.

CL Programming, Part II. Date: 10/14, 1/2 day, \$130/student. Course # EM214.

A S / 4 0 0 W o r k
Management. Date:
11/03, 1 day,
\$300/student. Course
# EM279.

#### FOR SALE

Bountiful City has an AS/400 model B45 with 32 MB of memory, 3.8 GIG of DASD and a 2440 tape drive for sale. If you are interested, contact Alan West at 298-6213.

#### TIPS

Anyone having tips or information that they would like to share is invited to contact Alan Judson at 763-6650.

Lets make the Users Group a resource to all mid-range computer users.

#### HELP

Bank of American Fork is considering the purchase of 4MM tape for backup. We would like to hear from others who are using or have investigated using 4MM or 8MM tape. Please contact Alan Judson at 763-6650.

We will be enclosing the MEMBER COMPANY PROFILE with your October news letter.