



IBM Mid-Range Computer Users Group

CHECK

ABBOTT
CRITICAL
SUE CARE
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NOV. MEETING

At our November meeting Mike Saville, an IBM CE, spoke about tape and DASD maintenance. He also talked about the "Service Director" offering from IBM.

Because tape backups are key to a well managed computer system it is important that we pay special attention to these. It is recommended that each tape be identified with a unique Volume ID when a tape is initialized. By doing this, the AS/400 is able to track statistics on each tape. In Mike's handout, he illustrates how to display, print and clear these statistics. By reviewing your tape statistics regularly you can identify tapes that have high error rates and purge these tapes from your library before they cause serious trouble.

Also in the handout, Mike shows how to monitor DASD errors. The key here is to look for trends, ie.

are the error counts increasing. If so, it may be time to call for service before the disk drive fails and your data is lost.

IBMs Enhanced AS/400 Service Director will be available in the first quarter of 1993 and requires V2R2. It is a FREE, NO CHARGE offering to all IBM maintenance services or warranty customers. The Enhanced Service Director will monitor all AS/400 System Functional Hardware, including peripherals. Its benefits are: Early Detection of problems, Remote Diagnosis resulting in shorter repair actions, and Reduced unscheduled outages.

DEC. MEETING

Our Dec. meeting will be our Christmas luncheon for paid members. Dues were due as of Sept. 1st. See the back of this page for luncheon details. Please RSVP to an officer by Dec. 2nd so we may make your reservation.

ANNOUNCEMENTS

The December MPA meeting will be held Wed. the 16th, at 6:00pm. sharp, at COMPHEALTH, Woodlands Plaza, Suite 300, 4021 South 700 East, Salt Lake City.

TIPS

IBM has advised us that any customer who is planning to upgrade to V2R2 and has Memorex terminals should contact Memorex prior to trying to install V2R2. If you are using a Memorex terminal as your system console, the install will hang unless Memorex has modified your terminals.

HELP

Bill Rice from Chums in Hurricane is looking for someone who would be interested in a reciprocal disaster recovery agreement. Bill has an E10 with 1GB of DASD. If you are interested or can help Bill out please give him a call.

Christmas Luncheon

11:30 am.

Wed. Dec. 9th

at The Riverboat
4393 Riverboat Rd.
Salt Lake City



RSVP to an officer by Dec. 2nd.

You must be a paid member to attend.

A company's paid membership entitles two people to attend the luncheon. Additional guests are \$15.00 each.