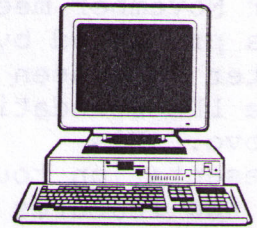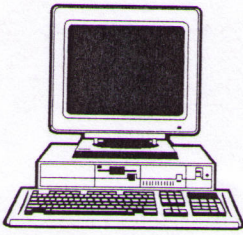# IBM MID-RANGE COMPUTER USERS GROUP

President: Steve Walker - 264-1442 Vice Pres.: David Carpenter - 264-2504
Secretary: Alan Judson - 763-6650 Treasurer: Kirk Nacey - 972-3558 X181

DECEMBER

Our December Christmas Luncheon meeting will be held **at 11:30 a.m. Wednesday, December 14th, 1994** at the **Riverboat, 4393 South Riverboat Road, in Murray.**

A paid membership entitles two people to come to the luncheon free of charge. Any additional guests will be charged $15.00 per person at the door.

Our speaker will be Bob Egan from IBM.

We are looking for donations that can be given away at the meeting. If your company would like to provide something, please contact Steve Walker at 264-1442.

We will need to give the Riverboat a count of how many people we are expecting to attend. So **please**

RSVP to a member of the board by noon on December 7th.

FUTURE PLANNING

Association of Contingency Planners, Utah Chapter, meets on the second Thursday of each month, at 9:30 a.m., at IHC.

Midrange Programmers Association normally meets on the third Wednesday of each month, at 4:00 p.m., at I-O Corporation, 2256 S 3600 W. They will not be meeting in December.

Our January meeting will be held on the 11th. We will be examining the performance data that we have been collecting. If you have not been collecting this data, or would like to get some more current data, this month would be a good time to do it. We would

encourage you to bring a system report and a component report on the data you have or will collect.

TIP

Recently I got message "CPC8C06, PTF order complete. No service number assigned." This message was the result of requesting too many PTFs at one time. The default when requesting PTFS via ECS is to send the PTFs electronically. If the PTFS are too large, the above message may be generated. This problem can be avoided by changing the default on the SNDPTFORD command with the following command: CHGCMDDFT SNDPTFORD DELIVERY(*ANY). This change will allow the PTFs to be sent on tape if they are too large to send electronically.

NOVEMBER

Our November meeting was presented by Peter Rasmussen from the LDS Foundation in Provo. His presentation touched on the features of AS/400 Service Director.

Service Director is available to customers who's AS/400 is currently under warranty or covered by a maintenance agreement with IBM.

As part of the Service Director offering, you get FORUM/400. FORUM/400 is an application that is fast becoming an electronic service provider for AS/400 systems and users.

On FORUM/400 you have electronic access to:

IBM Bulletins -

Latest press releases on AS/400.

HIPER PTF Notices.

Policy Changes.

New Services.

Software Repository -

Free user and IBM supplied tools.

IBM's "unsupported" utilities.

Fee-for-use tools are also available for downloading.

Electronic Solution Manager -

Allows you to post questions to IBM's service department.

Solutions can be posted for all to reference.

Gives you an audit trail to follow on current problems with IBM.

On-Line PM/400 Viewing -

View graphs, charts of your own AS/400 performance data.

Allows summarized data to be downloaded to the local site.

One of the really nice features of FORUM/400 is the ability to post questions to other users. With over 2,000 active users of FORUM/400, someone out there has probably got the answer you are looking for.

If you have Service Director, give FORUM/400 a try.

We thank Peter for a very enlightening presentation. **Well** done.